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## **Legal Jurisdiction and Dispute Resolution**

English law shall apply to these terms, notwithstanding the jurisdiction where you are based. You irrevocably agree that the courts of England shall have exclusive jurisdiction to settle any dispute which may arise out of, under, or in connection with these Terms and for those purposes irrevocably submit all disputes to the jurisdiction of the English courts. The place of performance shall be England.

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## **Refund Policy**

Refunds will only be made for cancellation requests received in writing 7 days prior to the download of the course or material, subject to a 20% administrative fee. No refunds will be issued for cancellation requests received after this time and the delegate will be liable for the full course fee.

We will consider exceptional requests for a refund but these requests need to be received with 7 days of the download of the course, otherwise no refund will be considered.

## **General**

Any formal legal notices should be sent to us at the address at the end of these Terms by email confirmed by post. Failure by us to enforce a right does not result in waiver of such right. You may not assign or transfer your rights under this agreement.

We may amend these Terms at any time by posting a variation on the site.

Further information on these conditions or any queries on them can be obtained from:

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